APPROVED
Order of the CEO of the Ukrainian
Energy Exchange
Limited Liability Company
dated May 14, 2026 No. 10-OCH

Enters into force on May 25, 2026

POLICY

of privacy and protection of personal data of users of the website of the Ukrainian Energy Exchange Limited Liability Company

Kyiv 2026

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1. General provisions

1.1. The website https://www.ueex.com.ua/ (hereinafter referred to as the Website) is managed by the Ukrainian Energy Exchange Limited Liability Company, EDRPOU code 37027819, which is a legal entity registered and operating in accordance with the requirements of the legislation of Ukraine, (hereinafter referred to as the Exchange, UEEX LLC)

1.2. The Exchange treats with great respect the confidential (personal) information of all persons without exception who have visited the Site, as well as those who use the services provided by the Site (hereinafter referred to as the User, Users - in the plural). In this regard, the Exchange strives to protect the confidentiality of personal data (information or a set of information about an individual who is identified or can be specifically identified), thereby creating and ensuring the most comfortable conditions for using the Site's services for each User.

1.3. This Privacy Policy and Personal Data Protection Policy for Users of the Ukrainian Energy Exchange Limited Liability Company website (hereinafter referred to as the Policy) establishes the procedure for the Exchange to process personal data, the types of personal data collected, the purposes of using such personal data, the Exchange's interaction with third parties, security measures to protect personal data, and the conditions for accessing personal data, as well as contact information for the User to access, change, block or delete their personal data and to address any questions the User may have regarding personal data protection practices.

2. Collection and use of personal data

2.1. The owner and manager of the personal data of the Site Users is the Exchange.

2.2. When the User uses the services of the Exchange Website, the User's data is processed, namely:

- data provided by the User both when filling out registration forms and in the process of using the services;
- cookies;
- IP addresses;
- Internet browser settings and parameters (User-agent, information that the browser sends each time the User visits the Site, information about the computer's Internet Protocol address (e.g., IP address), browser type, browser version, the pages of the Site that the User visits, time and date of visit, time spent on the visit, unique device identifiers and other diagnostic data; When accessing the Site using a mobile device, usage data may include information about the type of mobile device used, the unique mobile device identifier, the device's IP address, the mobile operating system, the type of mobile Internet browser, unique device identifiers, and other diagnostic data).

2.3. The Exchange collects only those personal data (for example, user's first and last name, login and password, email address, contact phone number, date of birth, gender, etc.) that are knowingly and voluntarily provided by the User as a personal data subject for the purposes of using the Site's services, which, in accordance with the requirements of the law, constitutes the consent of the personal data subject to the processing of their personal data in accordance with the purpose of their processing formulated in this Policy.

2.4. When visiting the Site, all User logins to the Exchange site are recorded. Other information on User traffic is not processed or stored.

2.5. The Exchange is limited to collecting the minimum amount of information necessary solely to fulfill the request of the personal data subject. In any case where non-mandatory information is requested, the User will be notified at the time of collection of such information.

2.6. The Exchange does not collect any information for the processing of which certain requirements are established by law, such as information about racial or ethnic origin, political, religious or ideological beliefs, membership in political parties and trade unions, conviction for a criminal offense or conviction for a criminal offense, as well as data concerning health, sex life, biometric or genetic data (in accordance with Article 7 of the Law of Ukraine "On Personal Data Protection").

2.7. The Exchange collects data on the statistics of visits to the Site. The information may include information about the connection, traffic, the User's browser, as well as the date, time, duration of work on the Internet and stay on the Site.

3. Processing of personal data

3.1. The processing and storage of the provided personal data is carried out in data centers where the equipment that ensures the functioning of the Site services is located. The personal data provided is processed and may be stored in a personal data base or a separate table of the Site's database.

3.2. The place of storage and processing of personal data is located at: https://www.ukraine.com.ua/uk/.

4. Purposes of using personal data

4.1. Personal data of Users is used to ensure the provision of Internet services of the Site, exchange of information/news, relations in the field of exchange trading and over-the-counter transactions in accordance with and in compliance with the laws of Ukraine, including, but not limited to: "On the Protection of Personal Data", "On the Ratification of the Convention for the Protection of Individuals with regard to Automatic Processing of Personal Data and the Additional Protocol to the Convention

for the Protection of Individuals with regard to Automatic Processing of Personal Data concerning Supervisory Authorities and Transborder Data Flows", "On Information", "On Advertising", "On the Protection of Information in Information and Communication Systems", "On Capital Markets and Organized Commodity Markets", "On Commodity Exchanges", as well as in accordance with other regulatory legal acts regulating the activities of the Exchange.

5. Personal data retention period

5.1. Personal data is stored for no longer than is necessary for the purpose of processing.

5.2. At the written request of the Site User, the Exchange may delete his personal data.

6. Use of cookies

6.1. A "cookie" is a text file or files containing a small amount of information that are sent to a web browser and stored on the User's device. Such devices include a computer, mobile phone or other device through which the User visits the Site.

6.2. Cookies can be permanent (they are called persistent cookies) and stored on the computer until the User deletes them, or temporary (such cookies are called session cookies), that is, they are stored only until the browser is closed. In addition, cookies are divided into primary (they are installed directly by the visited Site) and third-party (installed by other websites).

6.3. It is important that:

- when the User visits the Site again, the cookie data is updated;
- in most cases, the default web browser allows the automatic storage of cookies on the User's device;
- disabling cookies may result in restricted access to published materials and/or impaired functioning of the Site's services.

6.4. The Exchange cares about its Users and tries to make their stay on the Site as comfortable as possible. To do this, the Exchange needs to analyze the User's behavior, preferences and interests using cookies. Such analysis will help the Exchange improve the experience of interacting with the Site, determine the most convenient interface and navigation of the service.

6.5. According to the classification of the International Chamber of Commerce, the Exchange uses the following categories of cookies:

- strictly necessary cookies - required for the User to navigate the web page and when using certain services, for example, to access protected pages, register and authorize, search the Site. Also remembers the User's previous actions when going to the previous page in the same session;
- operational cookies - aggregate information about how the Site is used. This data is stored on the User's device between web browser sessions. Examples of such data may include the following metrics: time spent on the Site, most frequently visited pages, understanding which sections and services of the Site were most interesting to the User, how effective a particular advertising and/or marketing campaign is, etc. All information collected using operational cookies is intended for statistical and analytical purposes. Some cookie data may be provided to third parties who have permission from the web resource and solely for the purposes specified above;
- functional cookies - used to save settings or configurations that are stored on the User's device between web browser sessions. Examples of such data may include the following metrics: User's name, profile photo, information on comments left, language version of the Site, location, information on whether the User has been provided with any information or selected benefits before, as well as other Site settings. To make the experience after visiting the resource more pleasant, these cookies remember the information provided by the User, increasing the efficiency of interaction with the Site. Some cookie data may be provided to third parties who have permission from the web resource and solely for the purposes specified above;
- Targeted cookies – used to provide content that may be of interest to the User. This data is stored on the User's device between web browser sessions. Examples of such data may include the following metrics: tracking recommended text, graphic, audio and video material to avoid repeated display, managing targeted advertising, evaluating the effectiveness of advertising campaigns, information about the User's visits to other resources during transitions, as well as other Site settings. The Site may share this information with other parties, including media clients, advertisers, agencies, and related business partners, in order for them to provide high-quality targeted advertising.

6.6. Cookie management.

6.6.1. Major web browsers (listed below) are set to automatically accept cookies. To disable them, Site Users can use the help function in their browser. Help can be called up through the menu or by pressing the F1 button, or by following the link:

- Microsoft Edge - https://privacy.microsoft.com/ru-ru/privacystatement
- Mozilla Firefox - https://www.mozilla.org/ru/privacy/websites/#cookies
- Google Chrome - https://support.google.com/chrome/answer/95647?hl=ru
- Opera - http://help.opera.com/Windows/11.50/ru/cookies.html
- Safari for macOS - https://support.apple.com/uk-ua/105082

6.7. It is important to note that:

- cookie settings for mobile web browsers may vary;
- it is worth recalling that full work with the Site is available to Users only when using cookies;
- disabling cookies may lead to restricted access to content and poor functioning of the Site's services.

6.8. Users of the Site may contact the Exchange regarding the use of cookies by sending a message to e-mail: info@ueex.com.ua.

6.9. If the User does not enable the use of cookies or intentionally deletes all cookies from his web browser, then upon further visiting the Site, the User will be repeatedly offered to enable and use cookies.

6.10. Information about Users obtained using cookies is not sold or distributed publicly, and is the property of the company that owns the resource.

7. Site interaction with other resources

7.1. When the User uses the services, the pages of the Site may contain codes from other Internet resources and third parties, as a result of which such Internet resources and third parties receive the User's data. These Internet resources may receive and process information about the fact that Users have visited these pages, as well as other information transmitted by the User's browser. Such Internet resources can be:

- social networking plugins (e.g. Facebook, LinkedIn, YouTube, RSS);
- user behavior analytics systems (Google Analytics, Cloudflare Analytics, Sentry).

7.2. The use of the specified services of the Exchange is necessary for the operational analysis of visits to the Site, internal and external assessment of the Site's traffic, depth of views, and user activity. Data received from the specified Exchange services is not stored or processed.

7.3. Accordingly, if the User, for any reason, does not want the specified services to have access to his personal data, the User may, at his own discretion, choose to: enable "do not track" in his web browser, clear cookies (via his browser), or open the Site in an anonymous window.

8. Exchange interaction with third parties regarding personal data

8.1. The Exchange does not transfer personal data to third parties, except when such transfer is required by law, at the request of the personal data subject, or in other cases set out in this Policy.

The Exchange understands that personal information is valuable and an integral part, including the personal non-property rights of any individual, therefore it takes all possible measures to protect the personal information of Users voluntarily and knowingly transferred by the latter to the Exchange.

8.2. The Site may contain links to other websites (for informational purposes only). When following a link to other websites, this Policy will not apply to such sites. In this regard, the Exchange recommends reviewing the privacy and personal data policy of each website before transmitting any personal data by which Users can be identified.

9. Confidentiality of the personal data subject's activity on the site

9.1. Information about the activity (traffic) on the Site of Users, which passes through the network, or the User's e-mail, is protected in accordance with the law. That is, the Exchange does not in any way or manner violate the secrecy of the User's "activity" when using the latter's services of the Site.

10. Personal data protection

10.1. The Exchange uses generally accepted standards for technological and operational protection of information and personal data from loss, misuse, alteration or destruction. However, despite all efforts, the Exchange cannot guarantee absolute protection from any threats arising outside the Exchange's regulation.

10.2. The Exchange ensures the application of all relevant confidentiality obligations, as well as technical and organizational security measures to prevent unauthorized or unlawful disclosure or processing of such information and data, their accidental loss, destruction or damage.

10.3. The Exchange provides access to information and personal data only to authorized employees who have agreed to ensure the confidentiality of such information and data in accordance with the Exchange's requirements.

10.4. The dissemination of personal data without the consent of the personal data subject or a person authorized by him is permitted in cases specified by law, and only (if necessary) in the interests of national security, economic well-being and human rights.

11. Terms of access to personal data

11.1. The procedure for accessing personal data of third parties is determined by the terms of the User's consent provided to the personal data controller for the processing of this data, or in accordance with the requirements of the law.

11.2. The User has the right to receive any information about himself from the Exchange related to personal data, provided that the surname, first name and patronymic, place of residence (place of stay) and details of the document certifying the individual submitting the request are indicated, except for cases established by law.

11.3. The User's access to personal data is free of charge.

11.4. The period for examining a request for its satisfaction may not exceed 10 (ten) working days from the date of its receipt.

During this period, the Exchange shall inform the person submitting the request that the request will be granted or that the relevant personal data shall not be provided, indicating the grounds specified in the relevant regulatory legal act.

The request shall be satisfied within 30 (thirty) calendar days from the date of its receipt, unless otherwise provided by law.

Delaying the User's access to their personal data is not allowed.

11.5. Postponement of access to personal data of third parties is allowed if the required data cannot be provided within 30 (thirty) calendar days from the date of receipt of the request. In this case, the total time for resolving the issues raised in the request cannot exceed 45 (forty-five) calendar days.

11.6. The notice of postponement shall be communicated to the third party who submitted the request in writing, with an explanation of the procedure for appealing such a decision.

11.7. The decision to postpone or deny access to personal data may be appealed to the Commissioner for Human Rights of the Verkhovna Rada of Ukraine or to a court.

12. Rights of the personal data subject

12.1. The Exchange draws attention to the rights of the Site User as a personal data subject, which are regulated by the Law of Ukraine "On Personal Data Protection", namely:

12.1.1. to know about the sources of collection, location of their personal data, purpose of their processing, location or place of residence (stay) of the owner or manager of personal data or to give the appropriate instruction to obtain this information to persons authorized by him, except in cases established by law;

12.1.2. receive information about the conditions for providing access to personal data, in particular information about third parties to whom his personal data is transferred;

12.1.3. to access your personal data;

12.1.4. receive no later than 30 (thirty) calendar days from the date of receipt of the request, except in cases provided for by law, a response on whether his personal data is being processed, as well as receive the content of such personal data;

12.1.5. to submit a reasoned request to the data controller objecting to the processing of their personal data;

12.1.6. to submit a reasoned request for the modification or destruction of their personal data by any controller and processor of personal data if these data are processed unlawfully or are inaccurate;

12.1.7. to protect their personal data from unlawful processing and accidental loss, destruction, damage due to intentional concealment, failure to provide or untimely provision, as well as to protect against providing information that is unreliable or defamatory of the honor, dignity and business reputation of an individual;

12.1.8. to file complaints about the processing of their personal data with the Commissioner for Human Rights of the Verkhovna Rada of Ukraine or to the court;

12.1.9. apply legal remedies in case of violation of personal data protection legislation;

12.1.10. to make reservations regarding the restriction of the right to process their personal data when providing consent;

12.1.11. withdraw consent to the processing of personal data;

12.1.12. know the mechanism of automatic processing of personal data;

12.1.13. to protect against automated decision-making that has legal consequences for him/her.

12.2. To update, access, make changes, block or delete their personal data, withdraw consent to the processing of personal data provided by the Exchange User in accordance with this Policy, or, in the event of any comments, wishes or claims regarding the personal data of Users processed by the Exchange, Site Users may contact the Exchange by sending a letter to the e-mail address info@ueex.com.uaor to the address: 01001, Kyiv, 44 Khreshchatyk St.

13. Policy change

13.1. This Policy may be amended and supplemented periodically and without prior notice to the User, including when changing legislative requirements.

13.2. In the event of significant changes to this Policy, the Exchange will post a notice on the Site and indicate the date on which these changes will come into effect. If the Site user does not refuse to accept them in writing within the specified period, this will mean that the User agrees with the relevant changes to the Policy.

14. Final provisions

14.1. The Policy shall enter into force on the date of its approval by order of the CEO of the Exchange.

14.2. Amendments and additions to the Policy are made by approval by the CEO of the Exchange of the Policy in a new edition, which is put into effect and brought to the attention of interested parties by a relevant order of the CEO of the Exchange.

14.3. In the event that the provisions of this Policy contradict the requirements of the Exchange Charter or the legislation of Ukraine, the provisions of the Charter and the legislation of Ukraine shall prevail.

CEO
of UEEX LLC Oleksandr KOVALENKO